Module 7

Employee Training and Development Using DCPDS

Module Overview

Purpose

This Module Overview introduces you to HR-Training Administration. You will access only one application to administer Employee Training and Development: Oracle Human Resources (HR) for employee information.

Note: This module is available for Nonappropriated Fund (NAF), National Guard Bureau (NGB), and Local National (LN) personnel.



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Module Overview, Continued

Assumptions

In order to use HR-Training, you should have a basic understanding of:

- Oracle HR (People) Application
- Federal Laws and regulations relating to training
- DoD training policy, regulations, and processes
- The OPM Training Policy Handbook
- Requirements of your Component's training policy

Audience

| This module is written for | And contains information for |
|----------------------------|---|
| HR-Training users | • Employees |
| | • Training Administrators and Personnelists |
| | Training Resource Managers |
| | Managers/Supervisors |
| | Training Monitors/Coordinators |
| | Personnel Generalists |
| | System Administrators |

HR-Training

You will be using Oracle HR to access the Special Information Type (SIT) such as Completed and Required Training, and Education on the Navigation List.

Roles and Responsibilities

Defined roles and responsibilities are determined by each Component. HR-Training allows employees, managers/supervisors, training monitors and coordinators, and personnelists/administrators to request and process training. The roles and responsibilities within the training cycle may be performed by a number of people as determined by each Component, such as the Training Administrator within the HR office, or the organizational Training Monitor/Coordinator.

Definitions

The following definitions show the standard roles for each responsibility. Components can customize these roles as necessary.

| Role | Responsibility |
|-----------------------------|--|
| HR-Training Personnelist | Complete access to all training processes and reports. Can be limited to specific functions or organizations depending |
| | on Component/local decision. (This is typically the |
| | personnelist/trainer in the HR training office.) |

Module Overview, Continued

Definitions (continued)

| Role | Responsibility |
|---|---|
| HR-Training Administrator | Complete access to all training processes and reports. Change the roles and responsibilities of users for HR- Training functions. (In addition to all HR-Training Personnelist responsibilities, this person will also have the ability to handle some systems administration work associated with HR-Training.) |
| HR-Training Manager or Supervisor | Complete access to all records and reports for their assigned employees. Capability of completing the Training Request Forms, and printing DD Form 1556. Also, allows access to Completed Training and Required Training areas in HR for assigned organization. Components may determine further restrictions as necessary. This role should also include military supervisors of civilian employees. |
| HR-Training Organization Training Monitor | Access to training records and reports for their assigned organization. Capability of completing the Training Request Forms, and Printing DD Form 1556. Also, allows access to Completed Training and Required Training areas in HR for assigned organization. Components may determine further restrictions as necessary. This is the person in each organization who is responsible for handling and monitoring training. |
| Organization Training Coordinator | Access to training records and reports for their assigned unit within the organization. Capability of completing the Training Request Forms, and Printing DD Forms 1556. Also, allows access to Completed Training and Required Training areas in HR for assigned organization. Components may determine further restrictions as necessary. |
| HR-Training Employee | Access to their own training records, including Completed Training and Required Training. Capability to complete the Training Request Form. This role is not available unless the employee has a User Id and Password which gives access to an Inbox. |
| HR-Training Fiscal Officer | Access to all cost information on individual, group, and total training costs. (This could be a resource manager in the organization or an individual in the accounting and finance office. More than one person could have this role). Does not have access to employee records. |

Module Overview, Continued

Roles and Responsibilities Screen Access

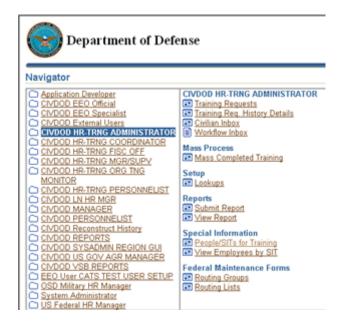
(Employee not included at this time)

| HR-Training Responsibility/Role | CIVDOD – HR Trng Coor | CIVDOD – HR Trng Mngr/Supv | CIVDOD – HR Org Trng Monitor | CIVDOD – HR Trng Fiscal Offcr | CIVDOD – HR Trng Personnelist | CIVDOD – HR Trng Adm |
|-------------------------------------|--------------------------|----------------------------------|------------------------------------|-------------------------------------|-------------------------------------|-------------------------|
| HR-Training Menu Option | | | | | | |
| Training Requests | Х | X | Х | Х | Х | Х |
| Training Request History Details | X | X | X | Х | X | X |
| Training Mass Process | | | | | X | Х |
| Reports | | | | | | |
| Manager Training Budget Report | X | X | Χ | X | X | X |
| Training Request Form (DD1556) | Х | X | Х | Х | Х | Х |
| Budget Cost Breakdown Report | X | | | Х | X | X |
| Individual Development Plan (IDP) | Х | X | | | X | X |
| Civilian In Box | X | X | X | Х | X | X |
| ORACLE HR Menu Option | | | | | | |
| SIT - People/Completed Training | X | Assigned Emps | Assigned Org | | X | X |
| SIT - People/Required Training | X | Assigned Emps | Assigned Org | | X | X |
| SIT - People/Education | X | Assigned Emps | Assigned Org | | X | X |
| SIT - View/Lists/Employees by SIT | X | | | | | |
| Completed Training | X | Assigned Emps | Assigned Org | | X | X |
| Required Training | X | Assigned Emps | Assigned Org | | X | X |
| Xtra Info - People/Training Program | Х | Assigned Emps | Assigned Org | | X | X |
| Req | | | | | | |
| Federal Maintenance Forms | | | | | | |
| - Routing Groups and Groupboxes | | | | | | X |
| - Routing Lists | | | | | | X |

Module Overview, Continued

Illustration

The **Responsibilities** Window:



External User

Users who are not currently part of the Oracle database (e.g., military, contractors) can be given access to Oracle HR to primarily perform supervisory duties. They can initiate a Training Request Form (TFR); and other tasks. These users are defined as "External Users." Contact your Training Administrator or System Administrator to set up External Users or see Module 4, Chapter 2, Building External Users.

HR-Training Secure User Views

You must be assigned an HR-Training Secure User View by your System Administrator before you can see employee records based on the organization(s) you service or the position hierarchy. Additionally, you must have an HR-Training Secure User View to process HR-Training actions in your Civilian Inbox, initiate a Training Request Form, or request Training Reports.

Owned vs. Serviced Rule

If you service personnel belonging to another agency, the rules of the owning agency will apply to recording Completed Training.

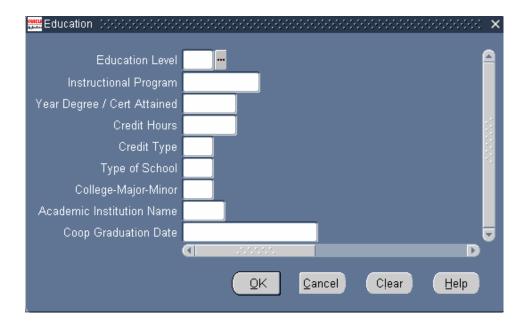
▼ Example: If Navy services an Air Force employee, Air Force rules will apply.

Module Overview, Continued

Education Information

Employee education data may be accessed to check for course prerequisites, tuition assistance, and for other reasons. To access Education data for an employee:

Navigation Path > SIT > Open. The Find Person window opens. Query for the employee and the People window opens. Click Special Information. The Special Information window opens. Scroll to Education and click the Details data field for specific information (or click [F11], type Education, and click [CTRL +F11]). Note: If the Information Exists Checkbox is not checked, then no data is stored in the Descriptive Flexfield.



Completed Training and Required Training are also found under **Special Information**.

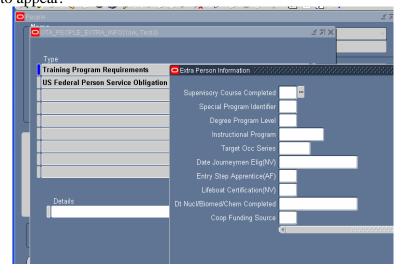


Note: Managers/Supervisors, Training Coordinators, and Training Monitors have "read only" access to employee education.

Module Overview, Continued

Training Program Requirements Training Program Requirements (e.g., Supervisory Course Completed, Special Program Identifier, Date Training Obligation Expires, and other programs) are found under **Extra Information**. To access this data for an employee:

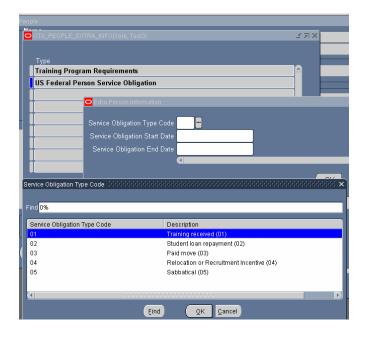
Navigation List > People > Enter and Maintain > Open. The Find Person window opens where you can query for the employee. When selected record appears, click Extra Information. Scroll to *Training Program Requirements* or query for it and click the *Details* data field for specific information. If you are logged in under a HR-Training responsibility, *Training Program Requirements* will be the only DDF to appear.



Module Overview, Continued

Continued Service Agreement

The Continued Service Agreement (**CSA**) is generated along with the DD Form 1556 when printed. Follow your Component's policy for completion. The date the CSA expires is entered in the People Record > **Extra Information** > *US Federal Person Service Obligation*. Scroll to *Training Program Requirements* or query for it and click the *Details* data field for specific information. If you are logged in under a HR-Training responsibility the *US Federal Person Service Obligation* will appear. Select the Training Received (01) code from the LOV then enter the Service Obligation Start and End dates.



Tracking Degree Training Courses See Chapter 4, Tracking Degree Program Training Courses, in this module for details.

HR-Training Workflow

The sequence from the initial request to the HR-Training Administrator: Completion of the Training Request Form

- ⇒ Routed for approvals
- ⇒ TRF used as a contract with vendor (i.e., to document costs, training location information and as a 'ticket' to attend a class.)
- ⇒ Only completed data is recorded in the employee record
- ⇒ Printed copy can be offered for the employee

HR-Training

You will access one application to administer Employee Training and Development which is Oracle Human Resources (HR) for employee information.

Module Overview, Continued

HR-Training Definitions

| Term | Definition |
|--------------------------------------|--|
| Completed Training | Training completed either on or off-duty. |
| Continued Service Agreement (CSA) | An employee selected for training agrees in writing <i>before</i> assignment to training to continue in federal service based on OPM and component policy. |
| Direct Cost | Tuition and fees directly supporting training. |
| External Users | Supervisory personnel outside the database that may need to access their employee's records. |
| Extra Information | Categories of information that reside on the People record such as Special Training Requirements. Only one entry per category can be input, such as TSP vs. a SIT where multiples can be input. |
| Indirect Cost | Travel costs to include travel and per diem. |
| Individual Development Plan (IDP) | Completed Training information extracted from employee's record. |
| Method | Training received through a Seminar, Classroom, Multi-media, or other means. |
| Notifications | Notices in the Civilian Inbox that describes the nature of the actions (e.g., training request awaiting approval). |
| Reports | Standard reports, extracting the DD Form 1556, the Training Request Form, and Ad Hoc Reports. |
| Required Training | Mandated by law, Executive Order, DoD, Component, installation, etc., stores this data in a separate area for reference. |
| Responsibility | Each responsibility lets you access a specific set of forms, menus, reports, and data to fulfill your business role. Several users can share a responsibility, and a single user can have multiple responsibilities. |
| Special Information Types (SIT) | Categories of personal information that reside on the People record of Oracle HR such as Completed or Required Training, and Education where multiple occurrences can be stored. |

HR-Training Definitions (continued)

| Term | Definition |
|-----------------------------|--|
| Training Request Form (TRF) | Used to request training and forward through Civilian Inbox to approving offices. It contains part of the information that system-generates a DD Form 1556, from the employee's record. |
| Training Source | Government, College/University, Other DoD, etc. |
| Туре | A five-digit code used by Army, Navy, Air Force and NSPS for delineating their training types. |

Stages of the Training Cycle

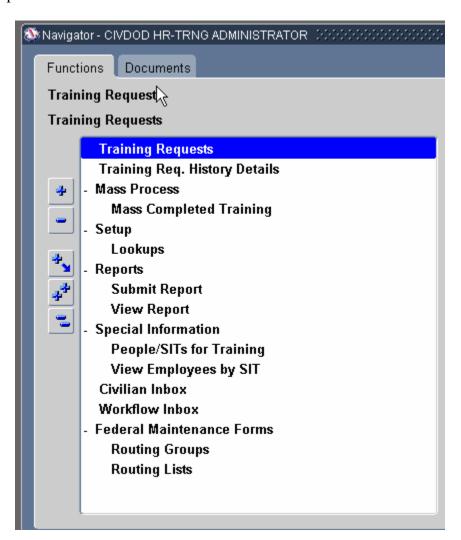
Using HR-Training, the main stages in the training cycle are as follows:

| Stage | Description | Application |
|-------|--|--|
| 1 | Identify Training Needs – Nominate students and request training. | Completed Training and Required Training (Special Information Type) |
| 2 | Approve Training – To be conducted by approving Training Request Forms (TRF). Send TRFs through appropriate levels. You must know who you are to send the request to as there is no specific routing list. | HR-Training |
| 3 | Manage Training - Manage enrollments, cancellations, attendance and completions: • Handle enrollments through stages: • Nominations • Waiting Lists • Confirmations • Cancellations • Standard letters as required • Actual expenses tracked • Completed training recorded in the employee record. | Components Choice of Software Oracle HR – People (Special Information Type) |

OPM Course Training Type Codes OPM Course Training Type Codes with expanded functional codes will be used in the Completed Training.

| Type | Definition |
|-------------|--|
| 1-A | Executive |
| 1-B | Management |
| 2-C | Supervisory |
| 2-W | Recurring |
| 3-E | Legal |
| 3-F | Medical |
| 3-G | Scientific |
| 3-Н | Engineering |
| 3-I | Other Professional |
| 4-J | Administration and Analysis (Public/Business Administration, Personnel Training, EEO, Logistics, Finance, Systems Analysis, Policy, Program or Management Analysis, or Planning) |
| 5-D | Spec/Tech (Acquisition) |
| 5-N | Spec/Tech (Human Resources, Safety, History, Community Planning) |
| 5-O | Spec/Tech (Accounting, Financial Management, Computer Operations/Sciences, Agriculture, Radio Operations, Navigation.) |
| 5-P | Spec/Tech (Tech Writing, Librarian, Pavement Maintenance, Project Management) |
| 5-Q | Spec/Tech (Supply, Procurement, Transportation, Inventory Management, Vehicle, TQM) |
| 6-K | Clerical |
| 7-R | Trades/Crafts (Electrical, Digital) |
| 7-S | Trades/Crafts (Aircraft, Auto, Elevator, Hydraulics, Ship, Mechanics, Locksmithing, Equipment) |
| 7- T | Trades/Crafts (Photography, X-Ray, radiology) |
| 8-L | Orientation |
| 9-M | Adult Education |

Navigation List The following HR-Training functions will <u>not</u> be available to all users. Functions are available based on assigned responsibilities as assigned by each component.



Module Overview, Continued

Training Request Form

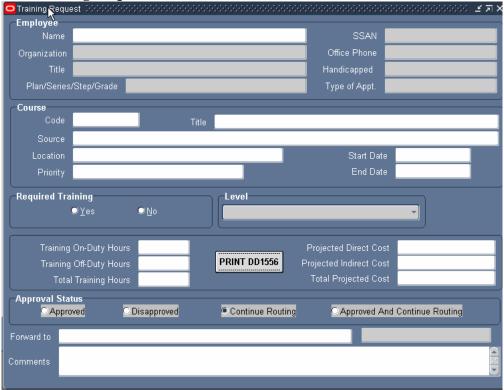
The **Training Request Form** (**TRF**) is a simplified method used to request training through HR-Training. Employees, supervisors, training monitors, or training managers can complete the one-page window. By clicking the List Of Values (LOV) (the '...'ellipsis at the end of the field) you can select basic employee data by choosing a name from the list. Select the employee and the Organization, Title, Plan/Series/Step/Grade, SSAN, Office Phone, Handicapped, and Type of Appt fields will auto-populate. The Course Code, Title, Source, Location, and Priority are free text form. When the form is completed, it can be forwarded electronically to the next approving level. For more information, see Chapter 1, Requesting Training, in this module.



Note: A completed DD Form 1556 can be printed after each stage of the TRF is completed.

Illustration

The **Training Request Form:**



DD Form 1556 SF 182

The DD Form 1556/SF182 can be the method for requesting training.

- It is an output form that can be printed when needed for written or official documentation.
- The DD Form 1556/SF182 may be viewed and printed at each level in the approval process but will print only those portions that have been completed up to that point.

DD Form 1556

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Module Overview, Continued

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Module Overview, Continued

Individual Development Plan (IDP)

The **IDP** information can be extracted from the **Completed Training** data fields in Oracle HR (People>Special Information) using your Component's query tools.

Workflow Inbox

HR-Training uses the Workflow Inbox to display notifications initiated by you or routed to you.

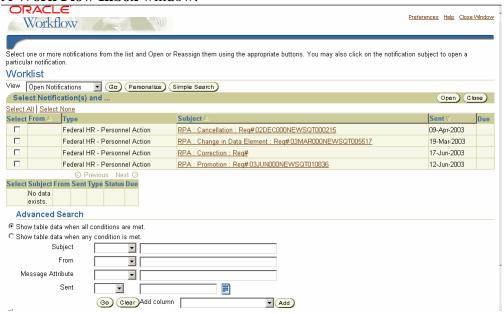
- Training Request Forms and other actions are stored and routed through the Workflow Inbox for approval or required follow-on action.
- See Chapter 1, Requesting Training, Accessing the Workflow Inbox, in this module and Module 1, Fundamentals of the DCPDS, Chapter 7, Folders.



Note: Separate folders can be established for HR-Training actions versus Request for Personnel Actions (RPAs). However, to process a Training Request, you must be in a role with HR-Training responsibility.

Illustration

A Work Flow Inbox window:



Reports and Career Briefs

All training-related career briefs and reports are available through Processes and Reports. Additionally, managers and training coordinators may access specific budget reports on their employees. The Civilian Servicing Unit (CSU) can also be accessed to retrieve Employee Training History and career briefs on Education, Acquisition, and others.

Module Overview, Continued

| Navigation List | Associated Window(s) | Procedure Steps by Topic |
|---------------------------------------|---------------------------------------|---|
| Training Requests | Training Requests | Completing the Training Request Form |
| Training Req: History Details | Training Request - Routing History | Training Request Form Routing History |
| Mass Process | | |
| Mass Completed Training | Mass Completed Training | Uploading training completions in a mass process from a spreadsheet |
| Setup | | - |
| Lookups | Application Utilities Lookups | Lookup capability of attached tables |
| Reports | | |
| Submit Report | Submit Requests | Printing a DD Form 1556 or SF182 |
| | | Printing a Student Course Eval |
| View Report | Completed Requests | Viewing Reports and Forms |
| SIT Completed/Required Training | | |
| People/SITS for | Find Person | Updating Required Training in HR |
| Training | People | Retrieving and Updating Completed Training |
| View Employees by SIT | Select criteria from SIT | View list of employees |
| Workflow Inbox | Notifications Summary | Processing training actions in the Civilian Inbox |
| Federal Maintenance Forms | | |
| Routing Groups | | Special Training Programs |
| Routing Lists | | List of associated routing personnel |